



Innovative water governance practices Insights from Horizon Europe projects

Seminar

INBO General Assembly 2024 October 7th 2024 Bordeaux



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UK Research
and Innovation



GOVAQUA

CITIZEN ENGAGEMENT ROADMAPS



GOVAQUA 2024 Seminar:
Innovative water governance practices - Insights from Horizon Europe projects
INBO General Assembly 2024



INNWATER
Promoting social INNOvation to renew multi-level and cross sector WATER
governance

CITIZEN ENGAGEMENT

CONCEPTUAL FRAMEWORK



WHY CITIZEN ENGAGEMENT?

- Social accountability
- Citizen empowerment
- Long-term solutions
- Build trust

WHAT IS CITIZEN ENGAGEMENT FOR?

- Improving effectiveness of service delivery
- Serving public interest
- Enhancing legitimacy
- Strengthening accountability

WHO TO INVOLVE?

- Society-Culture sector of the QH
- Notion of RBWF
- Power / Interest
- Civil society
- Context, preferences and attitudes, influence, communication, expectations.

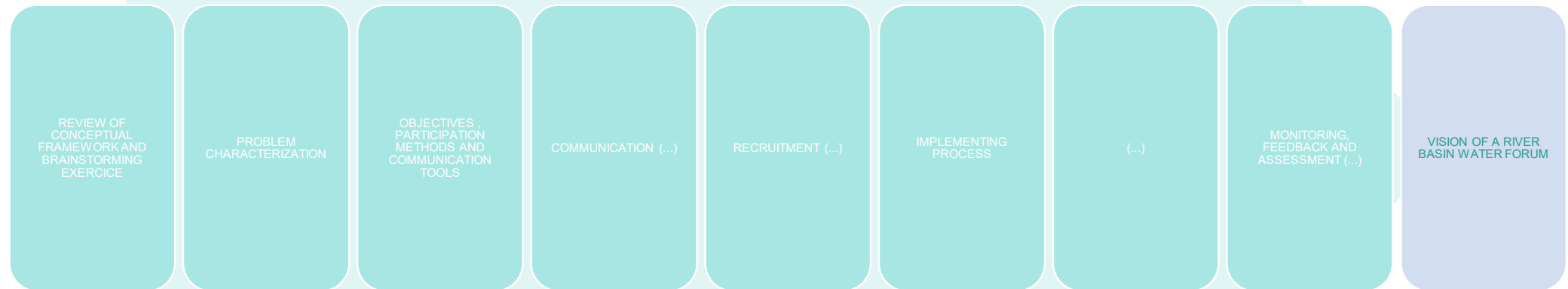
HOW TO ENGAGE CITIZENS?

- Principles of good practice
- Ladder of participation
- Existing tested resources

INN WATER'S CITIZEN ENGAGEMENT GUIDANCE FORM



INTEGRATE IN A CITIZEN ENGAGEMENT ROADMAP FOR THE DURATION OF THE PROJECT, AND BEYOND



METHODOLOGICAL GUIDELINES TO SET A CITIZEN ENGAGEMENT ROADMAP



INN WATER'S CITIZEN ENGAGEMENT GUIDANCE FORM



STEP 1. PILOT SITE INTERNAL ASSESSMENT

PROBLEM: what is citizen engagement for?	<i>E.g. water pricing, education, awareness</i>
EXPERIENCE: What activities are you already conducting with/for local communities in relation to water? How do they relate/respond to the problem?	<i>E.g. neighbourhood meetings to inform/raise awareness, citizen science in connection to water quality and quantity.</i>
RIVER BASIN WATER FORUM: Is constituting a RBWF an objective? What are the expected outcomes of this RBWF? How do they relate to citizen engagement?	<i>E.g. creating a RBWF as a long term objective to trigger citizen engagement and consolidate the participation of all actors in the Quintuple Helix</i>
TIMELINE: What is the timeline for citizen engagement?	<i>E.g. starting implementation within InnWater's timeline</i>
RESOURCES: Do you have capacity to support citizen engagement activities?	<i>E.g. additional financial support will be necessary to complete the roadmap</i>

INN WATER'S CITIZEN ENGAGEMENT GUIDANCE FORM



STEP 2. LOCAL COMMUNITY ENGAGEMENT ASSESSMENT

<p>DEMOGRAPHICS: What are the demographics of the basin affected area? Population, age, gender, ethnic diversity, religion, income, economic activity, vulnerable groups.</p>	<p><i>E.g. link to local</i></p>
<p>CONNECTEDNESS AND REPRESENTATIVENESS: how connected/networked is the local community? Number of associations/local action groups, type, number of members they have.</p>	<p><i>E.g. x civic associations with a total of y members, 1 local newspaper with r readers, 1 local facebook group with m followers, other</i></p>
<p>ACTIVITY: how active are community members and associations? Type, number AND frequency of activities, communication, events, meetings.</p>	<p><i>E.g. annual meetings, local bulletins, festivities</i></p>
<p>GOVERNANCE AND DECISIONMAKING: What is the relationship of the local community with key water management actors? What formal or informal (institutionalised or not) entities, networks or initiatives are there in place for citizens to be involved in decision-making about water?</p>	<p><i>E.g. local water committee meeting monthly with members of...</i></p>
<p>COMMUNICATION: What are the current channels of communication with the local community within the existing water governance structure? E.g. social media, local newspapers, mailbox ...</p>	<p><i>E.g. municipal newsletter</i></p>
<p>LOCAL SPOKESPERSON/OPINION LEADER: Are there key individuals that can speak for larger groups of the local community?</p>	<p><i>E.g. president of the commerce and tourism association</i></p>

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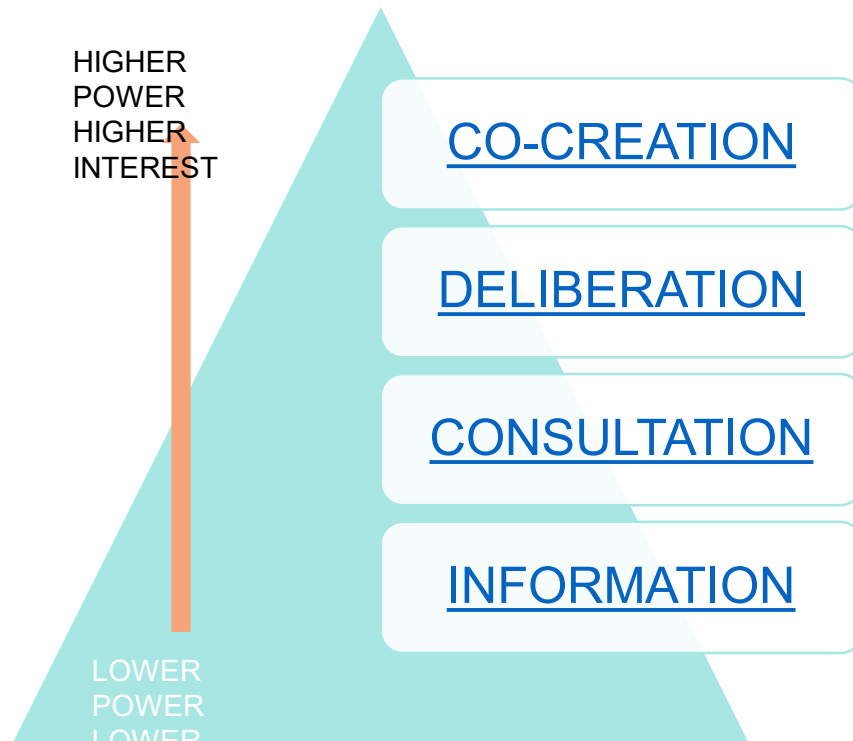


STEP 3. CITIZEN ENGAGEMENT ROADMAP

<p>POSITION IN THE LADDER OF CITIZEN PARTICIPATION.</p> <p>How consolidated are the ongoing engagement tools and activities in each rung of the ladder?</p>	<p><i>Set a position for each rung of the ladder.</i></p> <table border="1" data-bbox="1472 425 1956 753"> <thead> <tr> <th></th> <th colspan="5">NO ACTIVITIES</th> <th colspan="5">CONSOLIDATED ACTIVITIES</th> </tr> <tr> <th></th> <th>0</th><th>1</th><th>2</th><th>3</th><th>4</th><th>5</th><th>6</th><th>7</th><th>8</th><th>9</th><th>10</th> </tr> </thead> <tbody> <tr> <td>Information</td> <td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td> </tr> <tr> <td>Consultation</td> <td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td> </tr> <tr> <td>Deliberation</td> <td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td> </tr> <tr> <td>Co-creation</td> <td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td><td><input type="radio"/></td> </tr> </tbody> </table>		NO ACTIVITIES					CONSOLIDATED ACTIVITIES						0	1	2	3	4	5	6	7	8	9	10	Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Consultation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Deliberation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Co-creation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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<p>SELECTING TOOLS</p> <p>Which Approaches and feedback provision mechanisms constitute the citizen engagement strategy?</p>	<p><i>See TABLE 1 for supporting resources.</i></p>																																																																							
<p>ASSESSING CITIZEN ENGAGEMENT SOLUTIONS.</p> <p>What indicators will you use to assess the progress in objective achievement, engagement, resources, timeline.</p>	<p><i>E.g list a set of indicators</i></p>																																																																							

LADDER OF ENGAGEMENT

- How to engage?



- *Different citizen groups – based on “who to engage” – can be engaged in different parallel processes depending on level of commitment*